



VISITOR'S GUIDE

Phone: 419-385-4040

The Toledo Zoo's main entrance is located on Anthony Wayne Trail at 2 Hippo Way between South Avenue and Harward Blvd / Woodsdale Avenue. The south entrance is located at 2700 Broadway Street, across from Walbridge Park. For detailed maps and driving directions, please visit The Toledo Zoo's website at www.toledozoo.org. Maps of Zoo grounds are available at both Zoo gates.

Zoo Hours:

The Zoo is open every day of the year except Thanksgiving, Christmas, and New Year's Day.

The Zoo opens daily at 10:00 am. Closing times vary throughout the year (see listings below):

January - April

Last admission at 4:00 pm -- Zoo closes at 5:00 pm daily

May (until Memorial Day)

Weekdays: Last admission at 4:00 pm -- Zoo closes at 5:00 pm

Weekends: Last admission at 5:00 pm -- Zoo closes at 6:00 pm

Memorial Day - Labor Day

Last admission at 5:00 pm -- Zoo closes at 6:00 pm daily

September (after Labor Day)

Weekdays: Last admission at 4:00 pm -- Zoo closes at 5:00 pm

Weekends: Last admission at 5:00 pm -- Zoo closes at 6:00 pm

October - November (before Lights Before Christmas)

Last admission at 4:00 pm -- Zoo closes at 5:00 pm daily

Daytime hours during Lights Before Christmas:

November start date - December 31 -- 10:00 am to 2:59 PM daily

PM hours for Lights Before Christmas (open at 3:00 pm daily)

Sun - Thurs: Last admission at 8:00 pm -- Zoo closes at 9:00 pm

Fri & Sat: Last admission at 9:00 pm -- Zoo closes at 10:00 pm

Visit www.toledozoo.org/lights for Lights admission rates and info

Admission:

Toledo Zoo members are admitted for free, but please have a 2nd form of ID ready to present at the gate with Membership card.

Regular Admission Rates

All children under 2 years old are admitted for free

January - October

\$17 for adults, \$14 for children ages 2-11 and seniors (60+)

(Coupons may be downloaded from toledozoo.org for discounts on admission for dates between January - March)

November - December (Daytime only until 3:00 p.m. during Lights)

\$8.50 for adults, \$7.00 for children ages 2-11 and seniors (60+)

Lucas County residents with valid ID always receive \$2.00 off regular admission and free admission every Monday (except holidays) from 10 am to 12 pm (free Mondays require gate check in by noon).

Military Discounts- Show your military ID at the admission gate and receive FREE admission. Immediate family members are eligible for the group rate discount. For family members of military personnel who are currently serving, please show your dependent card at the admission gate to be eligible for the group rate

Group rate discounts are also available for groups of 20 or more when purchased in advance. Please contact the Group Sales Department at (419) 385-5721, ext. 6001, for details.

Please note: At times, some of the animal exhibits may be closed for service or to meet the varying needs of Zoo animals. We apologize for the inconvenience.

Parking:

\$7.00 per vehicle

Members must present a Toledo Zoo membership card to receive free parking in the Anthony Wayne Trail lot.

\$15.00 for RVs, campers, motor coaches or any vehicle that takes up more than one parking space.

* Please note that large vehicles may be asked to park in the rear of the parking lot.


Rentals:

Strollers: **\$7.00 / \$12.00**(double) Wagon: **\$11.00** *Wheelchair: **\$12.00**

*Motorized scooter: **\$25.00** for seniors; **\$30.00** for Toledo Zoo members; **\$35.00** for non-Zoo members.

* The Zoo requires a valid ID before wheelchairs and scooters can be rented and availability is on a first come first serve basis. Scooters are for visitors 18+ with special needs, and aren't for recreational use

Guest Policies:

- The Toledo Zoo is a **smoke-free facility**. This includes electronic cigarettes. If you exit the Zoo to smoke, please have your hand stamped at the ticket booth for re-entry. 
- Please do not feed animals.
- Children 12 and under must be accompanied by a person 16 or older at all times.
- Solicitation for any purpose is not permitted.
- Pets are not allowed on Zoo grounds. (assistance dogs are permitted for physically challenged guests)
- Alcoholic beverages are prohibited on Zoo grounds.
- Shirts and footwear must be worn at all times.
- Clothing with profanity, obscenities or any other offensive material deemed inappropriate for the Zoo's family setting is prohibited.
- Commercial photography or filming is prohibited without the prior consent of the Zoo's Marketing & PR Department.
- While on Zoo grounds you may be photographed or filmed as part of our publicity efforts.
- The Toledo Zoo is not responsible for lost or stolen items.
- No climbing on barriers or walls.
- No rain checks or refunds will be issued.
- A valid photo ID is required for all credit card purchases

Items that are prohibited on Zoo grounds:

Pets, firearms, glass containers, grills or hibachis, laser pointers, drinking straws, balloons, skateboards, rollerblades, bicycles, scooters, roller skates, roller skate shoes, strollers with pedals, radios or CD players

Guest Services:

- For assistance with First Aid, proceed to the Bear Essentials shop on the north side, or the Museum of Science Administration Office on the south side.
- Lost children found by Zoo staff will be taken to the Museum of Science Administration Office (south side).
- Lost & Found is located in the Visitor Services Center on the north side in the main entry complex
- Ohio Relay Service is available for the hearing impaired in the Museum of Science Administration Office.
- In the event of severe weather, it is recommended that guests seek shelter in the closest building, away from windows and doors. Zoo staff and security will also assist in guiding guests to safety until conditions have improved.