

CHARLES RIVERBOAT FAQs

Where is your ticket office located?

Our ticket office is located at The CambridgeSide Mall outside the doors of the food court on the first level of the mall. The address for the main parking garage is 100 CambridgeSide Place, Cambridge, MA 02141.

Can I buy tickets online?

Yes, tickets can be purchased through our website at <https://charlesriverboat.com/tours/>. Tickets become available two weeks in advance of the desired cruise date.

How far in advance should I reserve a cruise?

Tickets become available two weeks in advance of the desired cruise date. Reservations are highly recommended. Groups of 15 or more guests can make reservations more than 2 weeks prior. Please call our office for more information.

What is your inclement weather policy?

All sightseeing vessels are fully covered and sail rain or shine. All reservations occur regardless of weather. Rescheduling of any cruises is only permitted at the discretion of Charles Riverboat Company.

What is your smoking policy?

Smoking is not permitted onboard any of our vessels used for public cruises or private charter.

What can I bring aboard?

Personal items can be brought on board, along with cameras, cell phones & strollers.

What should I wear?

All vessels are fully covered and climate controlled. We like to remind our guests that the temperature is normally cooler on the water, even during the warmer summer season.

Where can I park?

Parking for Charles River Sightseeing, Architecture, and Sunset Tours is available at the CambridgeSide Mall parking garage at a validated price of **\$4.00 for the entire day**. The address for the main parking garage is 100 CambridgeSide Place, Cambridge, MA 02141.

Do I need to purchase Sightseeing or Sunset Tour tickets for my young children?

Yes, tickets do need to be purchased for children in accordance with U.S. Coast Guard Regulations. We offer special rates for children 12 and under and children 2 and younger. Please see individual tour page for cruise rates.

Can I rent a boat for private events?

Yes, Charles Riverboat vessels are available for private charter for up to 145 people. Please visit our Private Events division for more information regarding private event rentals and charters.

Are there additional docking locations available?

Our primary docking location for public Charles River Sightseeing, Architecture, and Sunset tours of the Charles River is The CambridgeSide Mall at the Lechmere Canal.

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