

Frequently Asked Questions

Do you have an age restriction for entry?

We are 21 and over every hour, every day, no exceptions. All guests must have valid ID for entry.

What is the cover typically?

Cover charge is typically \$5 during the week and \$10 on both Fri & Sat. (Subject to change for holidays and/or special events.)

What time do you usually get busy? Will there be a line?

Our line usually starts forming at 9PM on weekends.

What time does the show start? Do I have to be there by the time show starts? Do I have to reserve a table to come to Howl?

Our show starts at 8pm Sunday, 7:30pm Monday-Wednesday, 6pm Thursday-Friday, and 7pm on Saturdays. You can come and go as you please during the show and you do not need reservations to come to Howl, however tables do go quickly on the weekends so we suggest making a reservation if you would like one.

How soon should I book my table/jump the line package?

We suggest you purchase as soon as possible to guarantee availability. You are able to reserve a table/jump the line package as far in advance as you'd like and up to 24 hours prior to your date.

Can we purchase table/jump the line packages the night of?

All packages must be purchased 24 hours prior through our website. We cannot do walk-up sales.

There are a bunch of us wanting to buy tables and sit together. Can you put us all in the same section?

We cannot guarantee your group will sit together if you purchase seats on separate transactions. Please purchase all the tables and jump the line packages you need on one transaction.

How many people can fit at a table?

Our tables accommodate 4 people and you cannot move tables/chairs together the night of. You're welcome to have additional people with you at your table, they would simply need to pay the \$10 cover charge at the door and take turns sitting/standing/dancing

with your group. We just recommend booking enough tables for at least half of your group to have seating so that you can ensure there is enough standing room for everyone in your group.

If we won a happy hour, can we reserve a table?

Yes. Please purchase your table reservation by emailing chicagoevents@howlatthemoon.com.

Does everyone have to arrive by 8pm?

We require that 50% of your reservation is here no later than 8pm (50% of 1 table = 2 people, 2 tables = 4 people, etc).

Is there a maximum or minimum number of jump the line packages you have to purchase?

No, you can buy as few or as many as you'd like.

What if we're running late?

Please contact us as soon as possible at 312-863-7427 and we will try to hold your tables, however there is no guarantee we will be able to.

Please try to arrive prior to 8pm.

What if I need to cancel my purchase?

All sales are final. If you are unable to use your reservation, please notify us at least 72 hours prior to your reservation date to reschedule by emailing chicagoevents@howlatthemoon.com.

Where do we park?

You can use valet or the parking garage at State and Kinzie.

What if I'm stuck in line after 8pm, will I lose my table?

You don't have to wait in line! Jump to the front of the line and let the door staff know you are here for a reservation by 8pm.

Are table reservations available Sunday - Thursday?

No, they are only available for purchase on Fridays and Saturdays. If you are interested in reserving space during the week, please get in touch with our Sales and Events Manager at chicagoevents@howlatthemoon.com.

Do you have a dress code?

No sideways hats, sleeveless shirts for men, and no elaborately ripped or baggy clothing.

Is there gratuity added to table reservations and jump the line packages?

Gratuity is not added to any package. Please tip your service staff.

We have free admission passes, can they be applied to our payment?

Free admission passes are good for standing room only and cannot be used as payment for our table/jump the line packages.

Can we pay for a table/jump the line package with cash or a Gift Card/Groupon/Living Social Offer?

Credit card is the only method of payment for our table/jump the line packages. However, you can use gift cards, Groupons/Living Social deals for your tab the night of.

Do you offer military discounts?

We proudly offer free admission to active military personnel with valid military ID, however we do not offer any discounts on packages.