

WELCOME TO HOLYOKE MALL

At Holyoke Mall you will find a dynamic mix of retail stores, services, restaurants and entertainment destinations to make your shopping experience a truly exceptional one!

VISIT OUR NEWEST RESTAURANTS, ENTERTAINMENT DESTINATIONS & STORES!

BOWLING & AMUSEMENT
ROUND1

Lower Level in Center Court

xfinity

Upper Level near JCPenney



Lower Level near Macy's

A Touch of Beauty
HAIR & NAIL SPA

Lower Level near JCPenney



Lower Level near Hobby Lobby

BEAUTY IS US

Upper Level near Macy's

Gift-ology

Perfecting gift giving

Lower Level in Center Court

BOX LUNCH
GET SOME • GIVE BACK

Upper Level near Target

110 Grill

Upper Level near JCPenney



FLIGHT

Lower Level near Macy's

An All New
FOREVER 21

Upper Level near JCPenney

UNITED
TRACTOR TRAILER SCHOOL, INC.

Lower Level in Café Square

SHATTER & CASE

- Lower Level near Hobby Lobby
- Upper Level near Pandora
- Upper Level near Target

iFix Here

Upper Level near Target

TOBACCO FREE POLICY

Holyoke Mall's goal is to provide a safe and healthy shopping, dining and working environment for all of our guests, vendors and employees. In a continuing effort to enhance everyone's shopping experience smoking is now prohibited both inside and outside at Holyoke Mall.

Three Miles of Smiles!

Bright Nights

November 21 - January 1
Closed November 26-27

Forest Park, Springfield, MA brightnights.org

DIRECTIONS TO HOLYOKE MALL

Holyoke Mall is conveniently located from Exit 15 off I-91 and Exit 4 off the Massachusetts Turnpike (Route 90) at the Crossroads of New England.

MALL HOURS

Monday-Saturday: 10am-9:30pm
Sunday: 11am-6pm

Department stores, restaurants & holiday season hours may vary.

PARENTAL ESCORT PROGRAM

Holyoke Mall has implemented a Parental Escort Policy on Fridays & Saturdays between the hours of 4pm and close. Anyone under the age of 18 visiting Holyoke Mall must be accompanied by a parent or guardian 21 years of age or older during this time.



50 Holyoke Street | Holyoke, MA 01040
413.536.1440 | holyokemall.com



EAT.



SHOP.

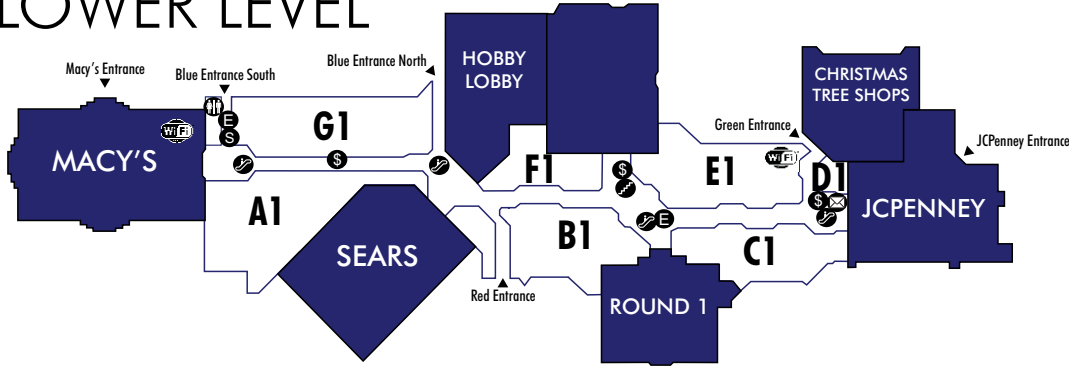


PLAY.

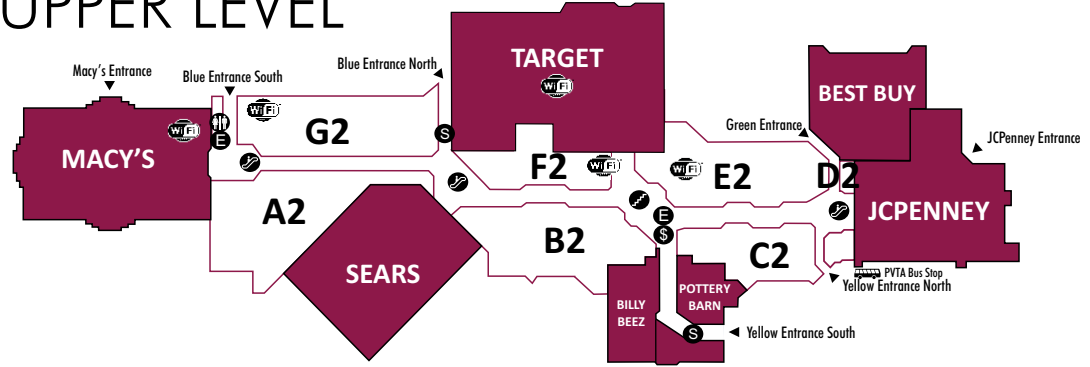
DIRECTORY OF STORES

HOLYOKE
mall
A T I N G L E S I D E

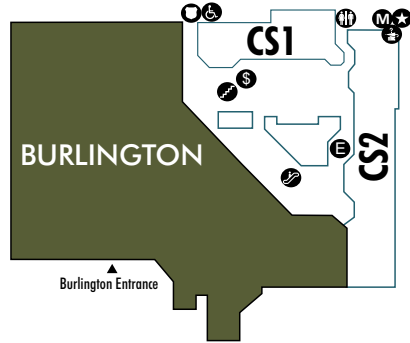
LOWER LEVEL



UPPER LEVEL



CAFÉ SQUARE



- Banks & ATMs
- Escalators
- Bus
- Stairs
- Customer Service
- Management Office
- Elevators
- Post Office
- Restrooms
- Security
- Strollers
- Wheelchairs - please contact Security at 413.322.7746
- Lost & Found - available at Customer Service
- WiFi - available at various stores throughout the mall

C2 110 Grill	*	CVS Pharmacy inside Target	532-9568
C1 A Touch of Beauty Hair & Nail Spa	*	A2 DSW	552-0400
A2 A Touch of Beauty Nails & Spa	332-8576	C1 Eblens	322-8970
G1 AC Moore	533-6804	B2 Express	536-6808
B1 Aerie	533-4708	B2 Express Men	536-6808
F1 Aeropostale	532-3445	C1 Eyebrow Threading Spa	534-3131
G1 Against All Odds	533-9385	B1 Finish Line	532-2897
C2 Aldo	532-5073	A1 Flight Fit 'N Fun	*
E1 American Eagle Outfitters	533-4936	E1 Foot Locker featuring House of Hoops	536-7031
E2 Apple	493-3878	F2 Footbeats	536-2768
B2 AT&T Wireless	536-0611	D2 Forever 21	275-1581
F1 Baby GAP	538-7064	F2 Francesca's	532-0893
E2 Banana Republic	533-8223	C1 FYE - For Your Entertainment	538-9373
B2 Bank of America - X-Press ATM	*	A2 GameStop	533-1766
C2 bareMinerals	532-0943	F1 GAP	538-7064
F1 Bath & Body Works	532-1980	F1 GAP Body	538-7064
G2 Beauty Is Us Salon	532-9200	F1 GAP Kids	538-7064
Best Buy	533-4443	A2 GBS Brows	532-0600
Billy Beez	273-7900	E1 Gift-ology	630-0357
F2 Box Lunch	*	E1 GNC	534-3085
B2 Build-A-Bear Workshop®	533-8350	CS1 The Greek Place	536-8976
Burlington	532-8089	B2 H&M	532-9292
G2 Cacique	540-7978	E1 Hannoush Jewelers	536-7353
CS1 Cajun Café & Grill	532-7412	Hobby Lobby	493-1444
B1 Champs Sports	533-4256	G1 Hollister Co.	539-6931
CS1 Charley's Philly Steaks	347-668-1179	C1 Holyoke Mall Dental Health Center	538-7400
G2 Charlotte Russe	532-3770	E1 Hot Topic	535-1085
B2 The Children's Place	533-2067	E2 iFixHere	*
Christmas Tree Shops	552-0086	JCPenney	536-3963
G1 Claire's	533-5874	JCPenney Hair Salon	536-6218
Coach @ Macy's	538-7360	JCPenney Optical	533-7115
CS2 Customer Service	536-1440	JCPenney Portrait Studio	533-3831

B2 Journeys	534-7189	G2 Ruby Tuesday	532-0409
F2 Journeys Kidz	534-0960	CS1 Sbarro	536-7270
E2 Kay Jewelers	536-4082	Sears	535-5200
F2 Kid's Footlocker	536-5220	Sears Optical	535-5285
G2 Lane Bryant	540-7978	CS1 Security Department	322-7746
B1 LensCrafters	532-9279	E2 Sephora	536-7500
A1 Lids	552-0515	B2 Shatter & Case	*
A1 Living By Candlelight by Yankee Candle	533-4600	C1 Shatter & Case	273-4641
C2 LOFT	540-0595	C2 Shatter & Case	273-4641
Macy's	538-7360	F1 Shatter & Case	273-4641
CS2 Management Office	536-1441	A2 Shirin Jewelers	532-0662
CS2 Max Orient	533-4915	CS2 Shoyu Japan	315-4858
CS2 McDonald's	532-4630	F2 Sleep Number by Select Comfort	552-3690
B2 Michael Kors	275-1551	CS1 Smoothie Island	493-7770
E1 Motherhood Maternity	561-7140	F2 Spencer's	800-762-0419
B1 Mrs. Field's Cookies	534-1454	G2 Sprint	213-6606
My Stylist @ Macy's	552-1529	F2 Starbucks	552-3130
E1 New York & Company	536-4157	CS1 Subway	532-6262
G2 Ninety Nine Restaurant & Pub	532-9918	G1 Sumo Japanese Steakhouse & Sushi Bar	322-9887
A2 Old Navy	535-5089	E2 Sunglass Hut	532-2888
E1 PacSun	532-3348	D2 Tailoring by Ho	534-4890
A2 Pandora Jewelry	533-1533	Target	532-0240
E1 Paramount ATM	*	Target Optical	532-0848
A2 Payless Shoe Source	540-9296	G1 TD Bank & ATM	748-8000
CS1 PeoplesBank ATM	*	D1 TD Bank ATM	*
G1 Piercing Pagoda	533-5512	F2 Things Remembered	538-9619
G2 PINK by Victoria's Secret	533-3765	C1 T-Mobile	539-6031
Pottery Barn	536-9618	G2 Today's Nails	493-6969
C2 Pretzel Maker	532-8401	A2 Torrid	533-1591
G2 Pretzel Maker II	533-2066	C1 Totally Pagoda	534-5476
C1 Rack Room Shoes	536-0452	D2 Tutti Frutti	315-3040
Round1	*	D1 U.S. Postal Service	536-0230

B2 UGG @ Journeys	534-7189
E1 Unisex Hair Palace	535-3338
CS2 United Tractor Trailer Driving School	592-1500
E1 Uno Pizzeria & Grill	534-3000
C1 Verizon Wireless	539-9699
G2 Victoria's Secret	533-3765
G2 Victoria's Secret Beauty	533-3423
F1 White Barn	532-1980
B2 Windsor	561-0290
C2 Xfinity	*
C1 Zales	420-6171
C1 Zumiez	532-3692

*Telephone number unavailable at time of printing.
Note: All area codes are 413 unless noted otherwise.

CUSTOMER SERVICE & AMENITIES

CUSTOMER SERVICE
Holyoke Mall's Customer Service offers the following services to ensure you have a pleasant shopping experience:
Lost and Found • Paging upon request • Store Information
Tourist Information • Event Information. Customer Service is available Monday - Friday from 8:30am-5pm. You may also reach Customer Service by calling 413-536-1440.

SECURITY
The Security Office is located in Café Square. You may reach Security by calling 413-322-7746.

WHEELCHAIRS
For complimentary wheelchairs, please contact Security at 413-322-7746.

STROLLERS
SmarteCarte Toddler Mall Racers located at Upper Level Blue Entrance near Charlotte Russe, Lower Level Blue Entrance near Macy's and Upper Level Yellow Entrance near Pottery Barn.

POSTAL SERVICE
U.S. Postal Service, Lower Level near JCPenney: full service postal operation, stamps. Postal Hours: Mon-Sat: 10:30am-7pm; Sun: Noon-5pm.

ELECTRONIC VEHICLE CHARGING STATION
An EV Charging Station is located near the ramp in the middle Blue Parking Deck.

BANKS & ATM MACHINES
TD Bank & ATM (Lower Level near Macy's) Bank Hours: Mon.-Thurs. 9:30am-5:30pm, Fri. 9:30am-7:00pm, Sat. 9:30am-2:00pm, Sun. 11:00am-3:00pm

BUS SERVICE
PVTA Bus Stop at Yellow Entrance, Upper Level near JCPenney.

RESTROOMS
Blue Entrance next to Macy's (on both levels), Café Square near Sbarro and inside all Department Stores.

MALL WALKERS
Join your friends and neighbors at Holyoke Mall for healthful walking at your own pace in climate controlled comfort. Walking from Macy's to JCPenney and back to Macy's (including the entrances) is three quarters of a mile! Doors open at 6am.